



Vishnu Waman Thakur Charitable Trust's
VIVA Institute of Pharmacy


Approved by PCI, AICTE (New Delhi), DTE (Government of Maharashtra),
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Feedback Analysis & Action Taken Report

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Principal
VIVA INSTITUTE OF PHARMACY



Vishnu Waman Thakur Charitable Trust's
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REPORTS OF FEEDBACK ANALYSIS & ACTION TAKEN REPORT.

ACADEMIC YEAR 2022-23

Feedback Analysis & Action taken report on Student feedback:

Sr. no	Feedback/Focal Point	Analysis	Suggestion	Action taken
1.	Syllabus contents	Maximum students were gratified with the current syllabus.	Recommended to include practicals in the revised syllabus	Message conveyed to principal and management.
2.	Availability of library material	No specific comments on available books and journals in the library	The students are requested to opt for some new books in the library	New books are purchased in the library
3.	Fairness of Internal assessment	Most of the students seems satisfied.	No specific comment	-
4.	Encouragement and advice given by teaching staff	Students were satisfied	Suggested that staff should be more available to them.	More focused on Mentor-mentee interaction.
5.	Internet facilities form online learning, upgradation of knowledge	The majority of students are not satisfied	Suggested to purchase new computer systems and WIFI	Message conveyed to Principal & management
6.	Encouragement provided for extracurricular activities	Students are satisfied with encouragement for extracurricular activities.	Suggested to maintain ongoing extracurricular activities	Plan to conduct arts and sports day celebration more colorful.
7.	Hostel Facilities	Facility not available	Students requested for accommodation to the principal	Message conveyed to management
8.	Students suggested more clinical exposure and hands on exposure to enhance students clinical skills in their field of expertise.	Students were encouraged to demonstrate practical to enhance their skills	Suggested to encourage more student teacher interaction	Regular practicals and lectures were conducted under teachers supervision
9.	Industrial visit	75% of students appreciated	To organize more industrial visits	The message was Conveyed to coordinator & Principal





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REPORTS OF FEEDBACK ANALYSIS & ACTION TAKEN REPORT.

ACADEMIC YEAR 2021-22

Action taken report on Student feedback:

Sr. no	Feedback/Focal Point	Analysis	Suggestion	Action taken
1.	Syllabus contents	Most students found the syllabus content to be satisfactory.	Recommended to include practicals in the revised syllabus	Discuss with the principal
2.	Availability of library material	The students seem to be satisfied with the available books and journals in the library	Students requested to get new titles in library.	List out the new books and discussed for further process
3.	Fairness of Internal assessment	Maximum students were found satisfied.	-	-
4.	Encouragement and advice given by teaching staff	No particular comments	-	-
5.	Sports Facilities	Students seems unhappy with sports equipments.	Requested for the separate sports room and sports equipment.	The message was communicated to the principal.
6.	Encouragement provided for extracurricular activities	Students found with extracurricular activities.	Students Suggested few more extracurricular activities	Plan to conduct more scientific events during pharma week etc
7.	Hostel Facilities	No student has raised the query	-	-
8.	Research Facilities	50% of students were satisfied	Few activities were initiated to promote research in institute	Activities were planned in guidance of Principal
9.	Industrial visit	More than 70% of students satisfied	-	-





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REPORTS OF FEEDBACK ANALYSIS & ACTION TAKEN REPORT.

ACADEMIC YEAR 2020-21

Action taken report on Student feedback:

Sr. No	Feedback/Focal Point	Analysis	Suggestion	Action taken
1.	Syllabus contents	Students commented satisfactorily.	-	-
2.	Availability of library material	Students are satisfied with the available books and journals in the library	Suggested to subscribe few journals.	Discussed with librarian and Principal
3.	Fairness of Internal assessment	Majority of Students were found satisfied.	-	-
4.	Encouragement and advice given by teaching staff	Students were found satisfied	Suggested to increase interaction time with staff.	Greatly emphasized on Mentoring activity.
5.	Sports Facilities	Students were not satisfied	Students requested for the sports room and equipment.	Issues discussed with the principal.
6.	Encouragement provided for extracurricular activities	Students are satisfied with encouragement for extracurricular activities.	-	-





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REPORTS OF FEEDBACK ANALYSIS & ACTION TAKEN REPORT.

ACADEMIC YEAR 2019-20

Action taken report on Student feedback:

Sr. no	Feedback/Focal Point	Analysis	Suggestion	Action taken
1.	Syllabus contents	Students are happy with syllabus content.	Suggested to add some demo practicals in the revised syllabus	Discussed with staff and principal.
2.	Availability of library material	The students are satisfied with the accessibility of available books and journals in the library	The students are suggested to have some volumes of reference books in library.	Reference books were purchased in library as per requirement
3.	Fairness of Internal assessment	Most of the students are satisfied.	-	-
4.	Encouragement and advice given by teaching staff	No specific comment by students	-	-
5.	Internet facilities form online learning, upgradation of knowledge	Students suggested to improve internet facility and computers	Suggested to purchase new computer systems and WIFI	Message conveyed to principal and management





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REPORTS OF FEEDBACK ANALYSIS & ACTION TAKEN REPORT.

ACADEMIC YEAR 2018-19

Action taken report on Student' feedback:

Sr. no	Feedback/Focal Point	Analysis	Suggestion	Action taken
1.	Syllabus contents	Students commented positively.	-	-
2.	Availability of library material	The students are satisfied with the available books and journals in the library	The students are requested to make available specific books in time.	Discussed with Principal and new rules and regulations were made for issuing and returning of books.
3.	Fairness of Internal assessment	Majority of the students are satisfied with system.	-	-
4.	Encouragement and advice given by teaching staff	Students replied positively.	-	-





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REPORTS OF FEEDBACK ANALYSIS & ACTION TAKEN REPORT

ACADEMIC YEAR 2022-23

Action taken report on Alumni's feedback:

Sr.no	Feedback	Analysis	Suggestions	Action taken
1.	Academic environment and Content in Courses.	Majority of Alumni were satisfied	-	-
2.	Suggestions to start new innovative. fellowship courses	Alumni sounds satisfied	-	-
3.	Suggestions to start new innovative. fellowship courses	fellowship courses lecture was totally satisfied	No specific comment	-
4.	Exposure to real life pharmaceutical field in the form of opportunity to participate in seminar, conference and Industrial visits	Maximum alumni were replied satisfactorily.	Suggested to conduct more workshops	Give more opportunity in pharmaceutical field
5.	Strengthen industrial training, career counselling and placement activities	Alumni sounds satisfied.	Several sessions should be conducted	Institute's placement cell has organised few informative sessions.
6	Hostel Facilities	Facility not available	Students requested to make hostel facility available.	Point was raised to principal and principal communicated to management.





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REPORTS OF FEEDBACK ANALYSIS & ACTION TAKEN REPORT

ACADEMIC YEAR 2021-22

Action taken report on Alumni's feedback:

Sr.no	Feedback	Analysis	Suggestions	Action taken
1.	Academic environment and Content in Courses.	Satisfactory response was recorded	No specific comment	-
2.	Infrastructure and Library	Some of the alumni asked to increase the number of journal and books in library.	They requested to opt some new books in the library	List of the new titles and list sent for approval.
3.	Suggestions to start new innovative. fellowship courses	fellowship courses lectures were satisfied	-	-
4.	Suggestions to strengthen communication skills	Communication skills lectures were conducted.	No highlighted comment was observed	-
5.	Strengthen industrial training, career counselling and placement activities	Students found satisfied.	More number of this kind of session should be conducted	Our placement cell has organized various webinars related to career counselling after under graduation and also planned to organize sessions which focus on placements of students
6	Personality development related courses should be incorporated	They were satisfied with lectures.	session should be conducted in more interesting way.	Management is planning to introduce course related development.





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REPORTS OF FEEDBACK ANALYSIS & ACTION TAKEN REPORT

ACADEMIC YEAR 2020-21

Action taken report on Alumni's feedback:

Sr.no	Feedback	Analysis	Suggestions	Action taken
1.	Academic environment and Content in Courses.	No specific comment	-	-
2.	Infrastructure and Library	Most of alumni appreciated the library and available facility	No particular comment on library or existing infrastructure	-
3.	Suggestions to start new innovative. fellowship courses	fellowship courses lectures were satisfied	-	-
4.	Suggestions to strengthen communication skills	Communication skills lectures were conducted.	Some more lectures need to be organised	After discussion with principal, few sessions were organised for improving verbal English and personality.
5.	compulsory internship program should be introduced	They are satisfied	More number of this kind of session should be conducted	In new syllabus of semester VII, we add internship in hospitals/research centre/medical store to gain practical knowledge and skills which will be helpful in their career
6	Hostel Facilities	Facility not available	-	-





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REPORTS OF FEEDBACK ANALYSIS & ACTION TAKEN REPORT

ACADEMIC YEAR 2019-20

Action taken report on Alumni's feedback:

Sr.no	Feedback	Analysis	Suggestions	Action taken
1.	Academic environment and Content in Courses.	Maximum alumni were responded positively.	-	-
2.	Infrastructure and Library	Students were satisfied with facilities in library.	-	-
3.	Suggestions to give more training for competitive exams	Different kind of test was conducted.	Better way to understand the test series competitive entrance exams for higher studies.	MCQs based assessments were conducted regularly for the students.
4.	Suggestions to strengthen communication skills	Communication skills lecture were satisfied	More innovative courses were introduced and proposal for new courses by all departments encouraged	More innovative courses were introduced and proposal for new courses by all departments encouraged
5.	Training and placement	Several students were not satisfied	Recommended for carrier guidance & personality development sessions.	Organised placement related activities on campus.
6	Hostel Facilities	Facility not available	Students requested for accommodation to the principal.	Discussed with principal and communicated to management.





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ACADEMIC YEAR 2018-19

Action taken report on Alumni's feedback:

Sr No	Feedback	Analysis	Suggestions	Action taken
1.	Academic environment and content in course.	Maximum alumni were commented satisfactorily	Maximum alumni suggested some additional experiments based on syllabus	Discussed with staff and principal.
2.	Infrastructure and Library	Alumni were found satisfied with books and library facility.	They requested to For some new books in the library depending on requirement by students	Stock of books was checked and list prepared for purchase.
3.	Encouragement given by Faculty	Received positive feedback from alumni.	Suggested that more faculty interaction is required.	Mentoring system introduced
4.	Exposure to real life pharmaceutical field in the form of opportunity to participate in seminar, conference, Industrial visits	Alumni are satisfied	Suggested to conduct more workshops related to core subjects of B. Pharm course	Give more opportunity in pharmaceutical field
5.	Training and placement	43% of alumni are Satisfied	Suggested for more campus placement drives.	Conducted placement activities on campus.
6	Hostel Facilities	Facility not available	No comments by alumni on hostel unavailability	-





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REPORTS OF FEEDBACK ANALYSIS & ACTION TAKEN REPORT

ACADEMIC YEAR 2022-23

Action taken report on Teachers' feedback:

Sr.no	Feedback	Analysis	Suggestions	Action taken
1.	Suggestions to include emerging research and practical application needs in the syllabus.	Majority of the staff are satisfied.	The details of the feedback were received by the heads of constituent colleges and appropriate awareness was created	Formal instructions were circulated to all constituent colleges through competent authority for addressing the issues suggested by the teachers through feedback.
2.	Regarding the availability of Reference Materials in Library and the library infrastructure.	The faculty members are satisfied with the available books and journal in the library.	-	-
3.	The teaching and research environment in the college.	85% staffs are satisfied.	To promote research, organize more seminars.	Discussed with principal and management for its implementation.
4.	Availability of Infrastructural facilities.	Very few staff members are not satisfied.	-	-
5.	Employability skills may be improved.	Majority of staffs are satisfied.	-	-
6	Hostel Facilities	Facility not available	No comments by alumni on hostel unavailability	-





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ACADEMIC YEAR 2021-22**

Action taken report on Teachers' feedback:

Sr.no	Feedback	Analysis	Suggestions	Action taken
1.	Suggestions to include emerging research and practical application needs in the syllabus.	Majority of the staff are satisfied.	No particular suggestion was reported.	-
2.	Regarding the availability of Reference Materials in Library.	Staff members were found satisfied regarding books and literature available in library.	-	-
3.	Suggestions for teacher training for greater use of ICT in teaching learning process	Maximum faculties were found satisfied.	No specific comment found.	-
4.	The teaching and research environment in the college.	More than 70% staff members were found satisfied.	Faculties should encourage to participate in research seminars, workshops etc.	Message conveyed to principal and management for its implementation.
5.	Maintenance of classrooms, washrooms/ toilets	Faculties are not satisfied.	Strict maintenance is required. Kept separate waste disposal bin on each floor of the college	Actions were taken after discussion with principal.
6.	Employability skills may be improved.	Majority of staffs are satisfied.	-	-





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**REPORTS OF FEEDBACK ANALYSIS & ACTION TAKEN REPORT
ACADEMIC YEAR 2020-21**

Action taken report on Teachers' feedback:

Sr.No	Feedback	Analysis	Suggestions	Action taken
1.	Laboratory equipment including chemicals, glassware, equipment & specimens are regularly provided.	70% of the faculty are satisfied.	Teachers are suggested to supervise the student's behaviour in lab and impart them regarding the SOPs.	Implementation of new laboratory equipments, chemical, glasswares & specimens.
2.	Regarding the availability of Reference Materials in Library	The faculty members are satisfied with the available books and journal in the library.	-	-
3.	Adequate ICT Facilities	Majority of the staff were not satisfied.	Teachers suggested the possibilities of the college offers with the latest technology like smart board for quality education.	Implementation of more ICT facilities.
4.	The teaching and research environment in the college.	Faculty members are not satisfied	To promote research staff members needs to be motivated and encourage.	Message conveyed to principal and management for its implementation.
5.	Maintenance of classrooms, washrooms/ toilets	Maximum staff members are not satisfied.	Suggested for major maintenance.	Renovating the basic amenities and infrastructure/facilities of the classrooms.
6.	The college provides adequate opportunities and support to faculty members for upgrading their skills and qualifications.	Majority of the staffs are satisfied.	-	-
7.	The balance between theory and application & clarity of the objectives of the syllabus.	Almost all the staff members were satisfied.	Teachers recommended to include hands on experiments in the revised syllabus.	Communicated to Principal.





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**REPORTS OF FEEDBACK ANALYSIS & ACTION TAKEN REPORT
ACADEMIC YEAR 2019-20**

Action taken report on Teachers' feedback:

Sr.No	Feedback	Analysis	Suggestions	Action taken
1.	Laboratory equipment including chemicals, glassware, equipment & specimens are regularly provided.	Some faculty members are not satisfied.	Teachers are suggested to supervise the students properly, and teach them regarding the SOPs.	Implementation of new laboratory equipments, chemical, glasswares & specimens.
2.	Regarding the availability of Reference Materials in Library	The faculty members are satisfied with the available books and journal in the library.	-	-
3.	Adequate ICT Facilities	Majority of the staff were not satisfied.	Teachers suggested the possibilities of the college offers with the latest technology for quality education.	Details discussed with principal and conveyed to management.
4.	The teaching and research environment in the college.	few staff members are satisfied	To promote research placement training, communication skills and to organize more seminars.	Issues discussed with Principal.
5.	Maintenance of classrooms, washrooms/ toilets	Majority of staff members are not satisfied.	Suggested for maintenance.	Renovation of the classrooms and toilets and implementation of new benches & blackboards etc
6.	The college provides adequate opportunities and support to faculty members for upgrading their skills and qualifications.	Majority of the staffs are satisfied.	Adequate opportunities and support should be provided to the faculty.	Communicated to Principal for necessary steps.





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ACADEMIC YEAR 2018-19**

Action taken report on Teachers' feedback:

Sr.no	Feedback	Analysis	Suggestions	Action taken
1.	The balance between theory and application & clarity of the objectives of the syllabus.	Majority of teachers were satisfied with the clarity of syllabus and its application.	-	-
2.	Regarding the availability of Reference Materials in Library	The faculty members are satisfied with the available books and journal in the library.	Some faculty members requested to get some more books in the library.	Discussed with librarian and principal and processed further.
3.	Regarding tests and examinations.	60% staffs are satisfied with the tests and examinations.	-	-
4.	The teaching and research environment in the college.	Faculties responded positively.	To promote research placement training, communication skills and to organize more seminars & activities	Discussed with principal for management approval.
5.	Maintenance of classrooms, washrooms/ toilets	Majority of staffs are not satisfied.	Suggested for maintenance.	Message conveyed to principal.





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REPORTS OF FEEDBACK ANALYSIS FOR ACTION TAKEN

ACADEMIC YEAR 2022-23

Action taken report on Parents' feedback:

Sr.NO	Feedback / Focal Point	Analysis	Suggestions	Action taken
1	Regarding building an opportunity in terms of employability	Parent's feedback was taken and parents were very much satisfied with syllabus and curriculum.	In additions Parents suggested that regarding exposure to industry.	As part of regular curriculum practice we are conducting industry visits
2	Hostel Facilities	Parents of girl students were satisfied	Parents of boys students are requested for Men's hostel in campus	Feedback conveyed to Management
3	Training and placement	60% are satisfied	Parents suggested to organise more training programs and placement drives.	Conducted more training and placement activities on campus.
4	Placement should be more emphasized	Some are satisfied.	—	The department will work in this regards.





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REPORTS OF FEEDBACK ANALYSIS FOR ACTION TAKEN

ACADEMIC YEAR 2021-22

Action taken report on Parents' feedback:

Sr.NO	Feedback / Focal Point	Analysis	Suggestions	Action taken
1	Backward students require additional training to cope up with examination.	Most parents are agreed to this.	Remedial classes before exams should be arranged.	Message conveyed and faculties will look after this.
2	Transportation service	90% are satisfied	Implementation of bus service.	Feedback communicated to Management
3	Industrial visits must be increased.	Very much satisfied to this.	Suggested to visit pharmaceutical industries at least once a year.	Industrial visits are increased.
4	Proper hygienic Canteen	Parents are highly satisfied.	Suggested for healthy and hygienic food.	Actions taken message conveyed to management and canteen.
5.	Most of Parents appreciates the faculties.	Satisfied	-	University encourages all faculty members.





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ACADEMIC YEAR 2020-21

Action taken report on Parents' feedback:

Sr.NO	Feedback / Focal Point	Analysis	Suggestions	Action taken
1	Hostel Facilities	No comment was posted by Parents.	-	-
2	Training and placement	Maximum Parents were satisfied	Suggested to conduct more training programs and invite MNCs for placement activities.	Conducted more training and placement activities on campus.
3	Proper food in Canteen	Few Parents are satisfied.	Suggested for healthy and hygienic food.	Parents feedback conveyed to canteen owner after discussion with principal.
4	Transportation service	Highly satisfied	-	-





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ACADEMIC YEAR 2019-20

Action taken report on Parents' feedback:

Sr.NO	Feedback / Focal Point	Analysis	Suggestions	Action taken
1	Regarding building an opportunity in terms of employability	Parents were very much satisfied.	In additions Parents suggested that regarding exposure to industry.	Industrial visits are planned regularly as a part of curriculum
2	Hostel Facilities	Parents were found satisfied.	-	-
3	Training and placement	Maximum parents are satisfied	Suggested to conduct more training programs and placement activities.	Conducted more training and placement activities on campus.





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ACADEMIC YEAR 2018-19

Action taken report on Parents' feedback:

Sr.No	Feedback / Focal Point	Analysis	Suggestions	Action taken
1	Backward students require additional training to cope up with examination.	Parents positively responded.	Remedial classes before exams should be arranged.	Message conveyed to principal and faculties to look after this.
2	Transportation service	90% are satisfied	Implementation of bus service.	Message communicated to Management
3	Industrial visits must be increased.	Very much satisfied to this.	Suggested to visit pharmaceutical industries at least once a year.	Industrial visits are increased.
4	Proper hygienic Canteen	Parents are highly satisfied.	Suggested for healthy and hygienic food.	Message conveyed to management and canteen owner.
5.	Most of Parents appreciates the faculties.	Maximum parents found Satisfied and appreciated faculties efforts.	-	-

